



# Endure® Plus Lifetime Warranty

J&J Industries extends certain warranties which cover J&J Industries products manufactured with Endure® Plus – our exclusive attached cushion backing. These warranties protect the original purchaser against performance deficiencies in specific categories. From the date of invoice, the length of time covered by each warranty listed below is for the useful life of the carpet, provided that the carpet is directly glued to an approved substrate and is (1) installed in accordance with the J&J Industries' *Carpet Installation Handbook* and (2) maintained in accordance with the J&J Industries' *Carpet Maintenance Handbook*.

**NOTE:** *The use of Commercialon® Premium Carpet Adhesive and Commercialon® Premium Carpet Seam Sealer is required. If Commercialon adhesives and sealers are not used, the lifetime backing warranties are reduced to three years.*

## Warranties

For carpet backed with Endure® Plus, the following lifetime warranties apply:

**Moisture Penetration:** Under normal use, carpet will maintain a functional barrier to moisture penetration.

**Tuft Bind (edge ravel, yarn pulls, zippering):** Under normal use, carpet will not fail to perform due to insufficient tuft bind as evidenced by edge ravel, yarn pulls or zippering.

**Delamination:** Under normal use, carpet will not fail to perform due to the delamination of the secondary backing. Although not required, J&J Industries strongly recommends chair pads under chairs with rolling casters to preserve appearance and to prevent accelerated wear.

Should our Endure® Plus product fail to perform as warranted above, J&J Industries will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight and labor: A) repair the affected area, B) replace the affected area with comparable product, C) refund the full purchase price of the product in affected area. If carpet is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. In the event replacement is to be made for carpet that is not a current product manufactured by J&J Industries, replacement will be made with a comparable style from the current product line.

## Exclusions

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, or use other than a conventional floor covering.
3. Placing excessively heavy equipment on carpet.
4. Tears, burns, pulls, and cuts.
5. Improper cleaning agents, methods, or general soiling.
6. Failure to follow J&J Industries' published installation guidelines or improper installation.
7. Athletic equipment such as roller blades, ski boots or metallic spiked athletic shoes of any kind.
8. Accidental flooding and acts of God.