



eKoTac[®] Modular Adhesive Lifetime Warranty

Warranties

J&J Industries warrants eKoTac[®] Modular Adhesive against product failure for the lifetime of the installation.

J&J Industries warrants that eKoTac Modular Adhesive will bond the modular carpet tile to the properly prepared substrate for the life of the installation. This warranty is contingent upon strict adherence to proper adhesive transfer and spread rates, and substrates conforming to specified porosity, moisture¹, and alkalinity² thresholds as published in the attached Technical Data Sheet.

In the event our eKoTac Modular Adhesive product fails to perform to specified standards, J&J Industries must be notified in writing within 15 calendar days of indication of failure. Included with that notification must be a copy of the invoice for the eKoTac Modular Adhesive. J&J Industries approved personnel will then inspect the installation.

Should it be determined from the inspection that our eKoTac adhesive product failed to perform as warranted above, J&J Industries will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) refund the full purchase price of the eKoTac product in the affected area, B) repair the affected area, or C) replace the affected area. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. J&J Industries is not responsible for damages caused by the improper use of this adhesive or failure to comply with the instructions accompanying this product.

Exclusion

This warranty is assigned to the original purchaser for the carpet installed in its original location, and this warranty is non-transferable. Flooding voids all warranties.

¹Maximum moisture emission rate is 5.0 lbs. maximum per 1,000-sq. ft. per 24 hours as determined by the anhydrous calcium chloride moisture testing protocol.

²Maximum pH reading is 9.0 using pH testing strips.